



Ventsam Sash & Door MFG.

9495 San Fernando Rd., Sun Valley Ca. 91352

THREE YEARS WINDOWS AND DOORS LIMITED WARRANTY

Ventsam Sash and Door MFG ("Ventsam") warrants that each window and door, at the time of the shipment from Ventsam, is of good material and workmanship and free from defects for the ordinary recommended use. The Ventsam limited warranty applies to new windows and doors. Warranty period for specific hardware and components are covered under its manufacturer standard warranty.

For doors and windows used in an exterior application, this warranty shall be valid for three years after the date of invoice from Ventsam. This warranty only applies to windows and doors properly sealed, finished and hung in a location protected from exposure to direct sun or rain under normal conditions and per industry recommended installation.

This **warranty will be voided** if the following industry standards were not followed:

- 1) Any modifications, changes, or unauthorized uses of the product.
- 2) Any defects that caused by alternation of the product.
- 3) Prior to installation, windows and doors were stored in a clean dry room. All faces and edges were primed or sealed within five (5) days of delivery and prior to any exposure to weather.
- 4) Minimum two coats of finish paint or sealer were applied within five days of installation.
- 5) Exterior doors must have a projecting overhang of minimum 36 inch (Doors facing south - minimum 96") for weather protection.
- 6) Drip caps are an essential component of a waterproofing system and must be installed above every window and door without overhang.
- 7) Guideline of current AAMA (American Architectural Manufacturer Association) for installation of doors, windows, flashing and finishing.

Ventsam will replace or repair, at its discretion, any of its products found to be defective by quality of material or workmanship, provided notice is given to it within ten (10) days from the date of invoice. All visible defects must be reported in the manner as described before product or products are originally installed. Ventsam may choose, at its discretion, to refund the original purchase price of a product if replacement or repair is not reasonably possible.

Ventsam shall exclude all costs of labor, installation or finishing of the replacement or original product or for any cost relating to the replacement of the product, all of which shall be the sole responsibility of the person making the warranty claim. This warranty is applicable only to products that all surfaces are painted or stained and to products installed in the USA.

This limited warranty does not extend to a. Insulated Glass units (will be warranted against seal failure only if installed in the unit by Ventsam and will be warranted for one (1) year) b. Product that is altered or abused or installed not in accordance with applicable building codes. c. Products installed in structures that do not allow for proper management/drainage of moisture, such as Exterior Insulation Finish Systems (EIFS), also known as Synthetic Stucco. d. Improper or incomplete finishing of all surfaces, interior and exterior, or failure to provide reasonable maintenance.

This Warranty is exclusive and excludes product failure caused by normal weathering, chalking, painting, scratching, fading, warp of ¼" or less, atmospheric contaminates (e.g. chemical fumes, pollution), negligence, abuse, accident, shipping, improper use or installation, fire, flood, exposure to corrosive elements or acts of God or other causes unrelated to defective materials or workmanship.

Claims under this Limited Warranty EXTENDS ONLY TO THE ORIGINAL PURCHASER OF PRODUCTS and must be made in writing within the period of this warranty and prior to the beginning of any repair work to: Warranty Services, Ventsam Sash & Door MFG, 9495 San Fernando Rd., CA 91352. Claims must detail the date and location of purchase, the nature of the problem and the name, address and telephone number of the person making the claim.

Ventsam reserves the right and must be given at least a thirty (30) day opportunity to have any product which is the subject of a warranty claim field inspected by Ventsam representative.